

By Mail

**Government of India
Ministry of Home Affairs**

Headquarters, Kendriya Police Kalyan Bhandar
Block-7, Level -2, R.K.Puram, New Delhi
(Tele No. 011-26107572, 26107573), Email - hqr-kpkb@mha.gov.in)
(Website- kpkb.mha.gov.in)

No. DA-4/KPKB/Mod/2024/ 3333

Dated 29 Sep'2026

To,

The Dy. Inspector General (RR) BSF Hqrs, Block No.10, CGO Complex, Lodhi Road, New Delhi	The Dy. Inspector General (Adm) Dte. Gen SSB Hqrs, R.K.Puram, New Delhi
The Dy. Inspector General (Wel.) Dte. Gen ITBP Hqrs, Block No.2, CGO Complex Lodhi Road, New Delhi	The Dy. Inspector General (Wel.) Dte. Gen CRPF Hqrs, Block No.1, CGO Complex, Lodhi Road, New Delhi
The Dy. Inspector General (Wel.) Dte. Gen CISF Hqrs, Block No.1, CGO Complex, Lodhi Road, New Delhi	

CIRCULATION OF HELPLINE NUMBER OF MSTC.

1. Reference is made to ongoing project of modernization/automation of KPKB system.

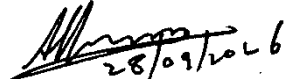
2. This is to inform you that the following helpline numbers have been designated for addressing queries raised by **Master Bhandar (MB)**, **Subsidiary Bhandar (SB)**, and **Consumers** regarding the MSTC portal:

- 07969066600
- 07965086388
- 011-65263072
- 011-65263075
- 011-65263076

Note: The MSTC helpline services will be operational from **09:30 AM to 05:30 PM, Monday to Friday and alternate Saturday/Sundays.**

3. It is requested that these helpline details be widely disseminated among all relevant users (MBs, SBs, and Consumers) within your organisation to ensure smooth operations.

4. For information and necessary action.


(Amit Sharma)

DIG/CEO
Headquarters, KPKB

Copy to:

Chairman, all MBs : For info and necessary action.